



*Specializing in You*

## **SMS Texting Terms & Conditions**

### Terms and Conditions

Iowa Specialty Hospital and Clinics offers access to information via recurring SMS (Short Message Service) text alerts to opted in subscribers. Message notifications include (but are not limited to) instant activation codes for MyChart sign up, notifications about care, billing and insurance information, account updates, MyChart messages, and notifications of clinic closures due to inclement weather.

I grant permission and consent to Iowa Specialty Hospital and its agents, assignees, and contractors (which may include third-party debt collectors for past due obligations) to send text notifications and messages.

### Message Frequency

Following opting in to receive notifications, the frequency of text messages you receive will vary based on the text messages services, number of text message services in which you enrolled, and frequency of services received from Iowa Specialty Hospital and Clinics.

### User Opt-Out

To opt out of future messages at any time, reply STOP to any message received or log in to MyChart and manage your communication preferences. Text HELP for assistance or call 515-532-9349 for support.

### Disclosure

Content may not be available via all carriers. Participating carriers include: AT&T, Sprint, Boost, Verizon Wireless, U.S. Cellular, Cellular One, T-Mobile, and Metro PCS. Message and data rates may apply.

### No Warranties

Delivery of information and content to your mobile device may fail due to a variety of circumstances and conditions. Delivery of text messages is subject to effective transmission from your wireless service provider which is beyond the control of Iowa Specialty Hospital and Clinics. Accordingly, Iowa Specialty Hospital and Clinics nor the carriers are liable for any delays or failures in the receipt of any text messages.

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