Iowa Specialty
Hospitals & Clinics

ANNUAL REPORT

July 2025 – June 2026

Iowa Specialty Hospitals & Clinics

PURPOSE

To be the best place for employees to work, providers to practice, and patients to receive care.

STRATEGY

Consistently exceeding your expectations.

CULTURE

CARE: Well-being is key to our success. We are stewards of health for our community, and we care for the sick with grace and compassion. We know that meaningful work is important. We protect balance and boundaries for our employees.

CHARACTER: We believe in doing the right thing. We go above and beyond. We commit to being trustworthy and accountable. We treat others with respect, and we never compromise kindness in pursuit of success.

COMMITMENT: We work hard, value knowledge, and invest in learning and growth. We expect the humble and consistent pursuit of excellence. We lead by example and are forward-thinking.

COMMUNITY: We support each other and work as a team. We lend a hand. We care about our neighbors. We welcome and seek out diverse talent and team members.

New Providers



Carrie Potter, ARNP
July 2025
Gastroenterology
Belmond, Clarion,
Garner, Mason City



Chrysten Dohrmann, ARNP
July 2025
Podiatry
Belmond, Clarion, Garner,
Hampton, Mason City



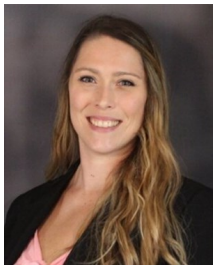
Lori Krome, MD
July 2025
ER
Belmond, Clarion



Cori Walker, MD
August 2025
ENT
Belmond



Laci Darby, ARNP-BC
September 2025
Nursery
Clarion



Danielle McMillen, DO
October 2025
General Surgery
Belmond, Clarion,
Garner, Webster City



Twyla Ostercamp, DO
December 2025
Family Medicine
Garner



Matt McBride, PA-C
December 2025
Orthopedics
Mason City



Jillian Carpenter, LISW
December 2025
Behavioral Health
Clarion, Clarion Elementary

New Providers



Mohamed Humad, MD
January 2026
Emergency Services
Belmond, Clarion



Piper Finucan, ARNP
March 2026
Occupational Medicine
Clarion



Emerlee Stilley, ARNP
March 2026
Family Medicine
Mason City



Abigail Schiltz, PA-C, CAQ
June 2026
Psych Med Services
Garner, Mason City

New Leaders



Dawn Butler
Prior Authorization



Maria Heimer
Garner Clinic



Kari Henderson
Clarion Nutrition Services



Mo Karamuja
Cardiopulmonary



Angelly Quinn
Call Center



Virginia Tonelli
Rural Health Advocacy

Fiscal Year in Review

July 2025

- Several ISH team members manned first aid stations at the Wright County Fair in Eagle Grove and for RAGBRAI in Coulter.[1]
- Carrie Potter, ARNP, started with Gastroenterology to provide northern market coverage.
- ISH crews were busy with local parades in Belmond, Hampton, Garner, and Webster City.[2]
- New patient screening updates went into affect due to increased measles activity.
- The First Citizens Charitable Foundation donated funds to ISH-Belmond to go towards a new specialty clinic exam table and to ISH-Clarion to go towards a Bariatric Recliner.[3]
- The Insider Employee Newsletter had a redesign to improve aesthetics and readable for staff. New features were also added including provider/service highlights, ISH family happenings, and employee spotlights.
- Tom Butler, Brooke Nerlien, and Lisa Kunkel attended AVADE training in Florida.
- Nicole Nachazel received a scholarship for the IHA Quality Residency Program.
- The DSAOC Apartments in Clarion received a new walkway and paved parking lot.
- A sidewalk addition was completed to connect the Webster City Clinic to a parking lot next door.
- A Community Health Needs Assessment survey took place for the residents of Wright County.
- Chrysten Dohrmann, ARNP, joined the Podiatry team to cover multiple northern locations.
- Marissa Larson, social worker, passed her Licensed Independent Social Worker exam.
- On July 25th, the Summer Interns presented on specific subjects that they learned about in the various departments they interned with over the summer months.[4]
- Kristin Dodge and Kim Wilson gave Dr. Caleb Aswegen's exam rooms a kid-friendly upgrade with new wall toys.[5]

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Fiscal Year in Review

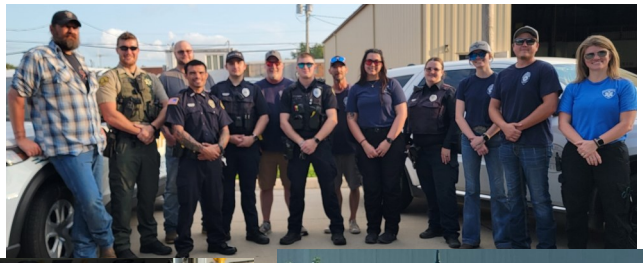
August 2025

- The OB team was celebrated for their amazing deliveries of 12 babies within 36 hours. Dr. Dan Gabrielson was at the top of his game delivering 11 of those 12 newborns.[1]
- The Belmond ER received a gold recognition for stroke care while the Clarion ER received gold recognition for both stroke and non-STEMI heart care.
- Belmond EMS had the opportunity to participate in National Night Out in Belmond and Eagle Grove, which is an opportunity for the community to come out and meet some of their first responders and learn a few safety tips.[2]
- Several ISH team members manned a first aid station for the Belmond Prairie Homestead Antique Power Show.
- On August 19th, ISH hosted Spinning Babies® which is a physiological approach to prepare for and care for patients during birth, making the experience easier.[3]
- Over the weekend of August 16th, ER staff saw 21 patients in Clarion and 14 in Belmond within 24 hours.[5]
- ISH's Mobile Clinic held well-child visits including sports clearance exams for the school systems of Belmond-Klemme, Hampton-Dumont, and Coulter-Alexander-Latimer.
- Dan Touney, ARNP, moved his family medicine practice from Clarion to the Fort Dodge Clinic.
- Cori Walker, ENT from the Mason City Clinic, started providing clinics in Belmond.
- August 25th kicked off an employee engagement survey to obtain a pulse on staff opinions.

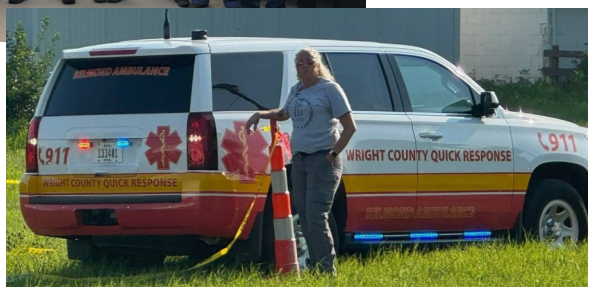
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Fiscal Year in Review

September 2025

- On September 5th, several ISH employees participated in High Five Friday at Clarion-Goldfield-Dows Elementary.
- The Annual Iowa versus Iowa State Potluck was held across ISH locations on September 5th.
- On September 11th, Iowa Perinatal Quality Care Collaborative helped ISH with OB education for the ER and OB departments.[1]
- Ambulance personnel and their family members washed cars to raise money for the Belmond Area Community Chest on September 13th.
- ISH provided an opportunity for staff to show their support of Breast Cancer Awareness with the purchase of specially designed t-shirts and sweatshirts.
- The Meadows celebrated National Assisted Living Week with entertainment, road trips, activities, and special treats.[2]
- In late September, ISH introduced its new PEAKS Program, which is voluntary program that recognizes and rewards ISH employees for engaging in yearlong professional development.
- The Garner Clinic donated 75 first aid packs to the Garner-Hayfield-Ventura School System.[3]

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Fiscal Year in Review

September 2025 continued

- The Des Moines Register named Iowa Specialty Hospitals & Clinics an Iowa Top Workplaces Winner for 2025.[1]
- ISH was a recipient of the Spirit of Quality Award during the HomeTown Health Conference in Des Moines for a medication reconciliation project that was developed by Andrea Clemons, Amber Hunt, Jeff Lachelt, Cari McPeak, Vanessa Smith, and Kayla Zeien.[2]
- Members of the ISH Ambulance service participated in the Wright County Extension Office and Wright County Farm Bureau's Annual Safety Day. Approximately 197 third graders were on hand from Belmond, Clarion, and Eagle Grove.[3]
- ISH was the winner of the Mason City Globe Gazette 2025 Readers' Choice in the categories of: Best Doctor's Office, Best Hospital, Best Physical Therapy, Best Customer Service, Best Mental Health Provider, and Best Weight Loss.[4]
- Tom Butler received his HIPAA Privacy Officer Certification.
- ISH - Belmond was 1 of 6 hospitals to receive the Flex Program Overall Quality Awards (MBQIP Core Measures) for 2025.
- Both ISH - Belmond and ISH - Clarion received a certificate of recognition for meeting all eight elements of the Quality Infrastructure Inventory and Assessment from 2024.
- ISH - Belmond made the list of Top Hospitals for Nurse Communication.
- ISH - Clarion and Belmond were listed on Becker's List of Cleanest Hospitals.
- Iowa Specialty's Back of the Pack participated in a walk / run in Des Moines on September 21st.[5]

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Fiscal Year in Review

October 2025

- Healthiest State Walk was held on October 1st with ISH and the CGD School System hosting a local event at the school track.[1]
- On October 4th, a county-wide Emergency Preparedness Drill was held involving the schools, ISH, law enforcement, ambulance, and other Wright County community partners.
- Dr. Michael McLoughlin received the Laureate Award from the Iowa Chapter of American College of Physicians. The award honors Fellows and Masters of the College who have demonstrated an abiding commitment to excellence in medical care, education, research, and service.
- ISH received a Five-Star rating as a Top Hospital in Iowa for Cleanliness from Becker's Hospital Review.
- The Meadows received a deficiency-free survey from the Iowa Department of Inspections, Appeals, and Licensing.
- Amber Kastler, Brittney Schafer, Caitlin Larson, and Elsey Strube completed an IHA Leadership Development Program.
- New hand hygiene products were installed system-wide.
- Dr. Danielle McMillen, general surgeon, joined ISH's provider team in October.
- ISH participated in the Hampton Schools' Healthcare Career Day on October 25th.
- Career Days were held in Belmond and Clarion with 42 students learning about different healthcare positions in multiple departments.[2]
- Steve Simonin, President & CEO, participated at First Citizens Bank's Rural Economic Development Summit held at NIACC in Mason City.
- ISH's Gastroenterology department introduced new technology with Medtronic GI Genius™, an artificial intelligence (AI) program that helps doctors find especially tiny growths during colonoscopies, and the Medtronic PillCam™ Genius SB, a small camera inside a pill that patients can swallow in order to look at the small bowel.
- ISH launched its own Nurse Residency Program which supports nurse graduates as they strengthen their clinical competence and continue to build nursing skills.[3]

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Fiscal Year in Review

November 2025

- The first Inspire® implant at Iowa Specialty was performed by Dr. Daniel Lee, ENT provider. Inspire® is a long-term, mask-free solution for sleep apnea.[1]
- On November 2nd, The Gabrielson Clinic for Women in Boone participated in Ladies Night Out.
- A group of ISH frontline staff and leaders traveled to Galveston, Texas, to the HealthCare Service Excellence Conference to accept awards for both hospitals for 5-star ratings in patient experience and quality as first-time honor roll recipients in those categories.[2]
- Several nurse leaders attended the Iowa Nurses Association conference to represent ISH.
- 85 employees received help from the Holiday Hardship Fund to assist them with needs throughout the holiday season.
- The Favorite Things Silent Auction took place again this year from November 10th - 21st.
- The 2024 - 2025 Wellness Program's final results for employees achieving levels included: 229 gold, 54 silver, and 54 bronze.
- Several ISH staff attend the IRHA conference on National Rural Health Day on November 20th.
- ISH Belmond and Clarion were both recognized by The Chartis Center for Rural Health with a 2025 Performance Leadership Award.[3]
- Review Publishing launched; it takes comments from patient surveys that were previously only shared on our website and publishes them to selected partner sites to reduce survey fatigue and spread additional awareness through those partner sites.
- ISH was awarded a prestigious five-star rating by the National Rural Rating System (NRRS), which recognizes excellence in rural healthcare.
- ISH was featured in a University of Iowa article about Community Connect changing health care in rural Iowa.

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Fiscal Year in Review

December 2025

- The annual Days of December rang in the holiday spirit with games, contests, giveaways, decorating, live music, caroling, and other holiday activities throughout the month.[1]
- The Belmond Fitness Center showcased new equipment as it opened in a new location.
- Twyla Ostercamp, DO, joined the Garner Clinic to provide family medicine care.
- Matt McBride, PA-C, joined the ISH Orthopedic team, treating patients in Mason City.
- Jillian Carpenter, LISW, joined Behavioral Health, seeing patients in Clarion and CGD Schools.
- ISH OB ended the year with 711 babies born in 2025.[2]
- ISH Orthopedics ended 2025 with: 741 total joint replacements, 171 spinal surgeries, and 1586 total orthopedic and spine cases.
- ISH's EMS/Ambulance had a total of 812 total calls for the year with 219 emergency responses, 383 transfers, 48 standby events, and 102 QRV responses.
- Steve Simonin, President & CEO, and Ashley Recknor, Specialty Services Officer, were featured on KCRG-TV9 (Cedar Rapids) to discuss federal funding Iowa would receive to strengthen healthcare across the state.
- Diane Dally, of Belmond, donated several crocheted items for ISH newborns.[3]

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Fiscal Year in Review

January 2026

- No deficiencies were found during the Orthopedic & Spine DNV's annual recertification survey of ISH, which was a huge win for the organization.
- First Citizens Charitable Foundation awarded funds to ISH - Clarion to go towards a jaundice meter and to ISH - Belmond to go towards a lab centrifuge.[1]
- Several members of the Clarion Clinic participated in High Five Friday at Clarion-Goldfield-Dows.[2]
- Iowa Specialty Pharmacy began using Nimble, which allows for HIPAA compliant messaging between customers and pharmacy staff.
- Duane Asbe, Planned Giving Officer for ISH Foundation - Clarion, was featured as a top blood donor for Wright County during ISH's promotion of Blood Donation Month.[3]
- Several members of the Fort Dodge Clinic participated in High Five Friday at Saint Edmond's.
- Mohmed Humad, MD, joined the ER department, providing coverage in Belmond and Clarion.

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Fiscal Year in Review

February 2026

- First Citizens Bank delivered “golden goodies” to ISH OB and The Gabrielson Clinic in celebration of their achievement of 711 babies born in 2025.[1]
- ISH - Clarion held its first onsite blood drive in partnership with LifeServe on February 3rd.
- ISH successfully maintained its hospital accreditation (original achieved in 2013) through DNV Healthcare USA and achieved certification to the internationally recognized ISO 9001 Quality Management System.
- The OB Department received funds from Variety - the Children’s Charity of Iowa to help with the purchase of a GE Healthcare Novii+ Wireless Patch System, which allows patients to still move around while being monitored.[2]
- Valerie Martin, ARNP, WHNP-BC with the Gabrielson Clinic, became Menopause Certified.[3]
- Liz Ennis, Iowa Specialty Hospitals & Clinics ER Nurse, was named a 2026 Great Iowa Nurse.[4]
- Alyssa Blankenship, Chelsea Odem, Maddison Dougherty, Morgan Abbott, Katilyn Homeister, Fabi Gomez, and Alexis Miller completed the first ISH Nurse Residency Program.[5]

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Fiscal Year in Review

March 2026

- Several ISH leaders participated in the Annual Day on the Hill at the State Capitol on March 11th.[1]
- Cindy Dorn was recognized by the National Registry of Emergency Medical Technicians (NREMT) for 30 years of EMS certification.[2]
- March Meltdown was held on March 27th at the Red Shed in Clarion. Vegas was the theme with "gambling" options for those who wished to participate.[3]
- Piper Finucan, ARNP, advanced within the Occupational Health department to become a provider seeing patients in Clarion.

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Fiscal Year in Review

April 2026

- ISH's newest clinic, located in Mason City, opened April 1st and held an open house on April 23rd.[1]
- The Meadows Senior Living hosted an Easter Egg Hunt on April 11th.[2]
- Fresh paint and new carpet lined the halls of The Meadows Assisted Living in preparation of its 20th anniversary celebration in the fall of 2026.
- Elsey Strube, Des Moines Clinic Leader, and Caitlin Larson, Functional GI Leader, presented "Addressing Root Causes Through the Gut-Mind Connection" at the Iowa Healthiest State Initiative Conference in Ankeny, IA.[3]
- Two successful Career Days were held in Belmond and Clarion, which may encourage high school students to pursue future careers in healthcare.[4]
- Renee Diamond and Samantha Gappa were recipients of ISH's Innovator Award for 2025.[5]
- Keely Kuhlemeier was the recipient of ISH's Helmsman Award for 2025.[6]
- ISH-Belmond was named one of 20 highest-ranked critical access hospitals in the country as determined by the Chartis Center for Rural Health.

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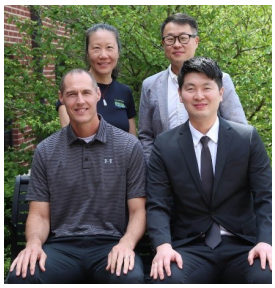


Fiscal Year in Review

May 2026

- Jon Hardersen, PA-C with Iowa Weight Loss Specialists, established a partnership with Iowa State University to support obesity and metabolic health research opportunities for our patients.[1]
- ISH-Belmond was recognized as one of nine top hospitals in Iowa for Outstanding Patient Experience by Becker's Hospital Review.
- Stop the Bleed education was provided to staff to prepare them for potential emergent situations outside of the hospital setting.[2]
- As part of Nurses Week 2026, the ERs launched "Threads of Hope" to make sure patients leave the ER with appropriate clothing or personal Items.
- Hospital Week was celebrated May 10th - 16th with treats, giveaways, games, meals, and more.[3]
- Across all locations, ISH staff "chalked the sidewalks" with positive messages in support of Mental Health Awareness Month.[4]
- ISH held a Community Health Assessment meeting on May 13th encouraging the public to share their voice to improve better health outcomes.
- The Informatics team celebrated 10 years of Epic healthcare software with donuts, tacos, and koozies for ISH staff.[5]
- The SIM-IA unit was present at Clarion on May 20th and at Belmond on May 27th to provide hands-on simulation training to ISH staff.[6]
- Michelle Grage and Athena Berning, Surgery RNs, hosted a garage sale at the ISH Annex with proceeds going to the Employee Hardship Fund.

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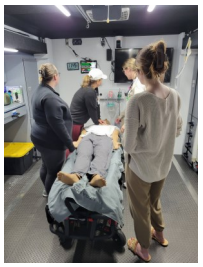


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Fiscal Year in Review

June 2026

- The 2026 Summer Interns started their journey at ISH on June 1st.[1]
- ISH-Clarion received two Becker's Hospital Review five-star ratings: one of only 15 top hospitals in Iowa for cleanliness and one of only 21 top hospitals in Iowa that patients would recommend.
- ISH was proud to support the Keep Iowa Beautiful campaign by taking part in Pick-Up Iowa in Clarion on Monday, June 8th.[2]
- Duane Asbe, Planned Giving Officer for ISH-Clarion's Foundation, was featured in the Wright County Independent for his years of dedication to ISH's Community Garden program.
- ISH was among one of the stops by Mike Naig, Iowa Secretary of Agriculture, as he spent June 16th visiting with central Iowans about farm safety, healthcare, and rural development.[3]
- ISH was named a Top Workplaces for Nursing 2026 by Nurse.com for its commitment to create an exceptional workplace that supports and empowers nurses.
- Several ISH staff participated in the annual Badger Lake Dragon Boat Bash. The team brought home a second place win with a very narrow margin between them and the winning team.[4]
- On June 18th, Fort Dodge Clinic staff sponsored and participated in Fit Night at Brown's Shoe Fit.[5]
- ISH represented two-fold at the Clarion Development Alliance's golf outing with an informational table for golfers as well a four-person golf team on the course.[6]
- ISH Belmond's EMS personnel hosted a Safety BINGO event at the Leinbach Center on June 26th.[7]

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Year End Financials

Balance Sheet Per Internal Financials		June 30, 2026
Current Assets	$	55,308,910
Assets Limited As to Use		42,975,062
Net Property & Equipment		47,345,115
Other Assets		200,000
Deferred Outflows		11,906,792
Total Assets & Deferred Outflows	**$**	**157,735,879**
Current Liabilities	$	24,188,752
Long-Term Debt		38,391,151
Other Long-Term Liabilities		13,775,701
Deffered Inflows		1,911,188
Net Position		79,469,087
Total Liabilities, Deferred Inflows & Net Position	**$**	**157,735,879**

Income Statement Per Internal Financials		June 30, 2026
Net Patient Revenue	$	168,830,108
Other Operating Revenue		5,966,598
Total Operating Revenue		**174,796,706**
Salaries & Benefits		66,835,207
Other Expenses		92,175,423
Total Operating Expenses		**159,010,630**
Operating Income		**15,786,076**
Contributions		643,406
Interest Income		1,877,460
Interest Expense		(1,907,113)
Gain/Loss on Disposal of Assets		(89,965)
Other Non-Operating Activity		13,594
Total Non-Operating Revenue	**$**	**537,382**
Net Income	**$**	**16,323,458**

Patient Experience & Department Goals

Overall Goal of 95% for Patient Satisfaction on All Patient Surveys June 2025 - July 2026	
HCAHPS (Inpatient)	**Year End - Rank**
Rate Hospital	93%
Recommend the Hospital	90%
Communication with Nurses	84%
Response of Hospital Staff	89%
Communication with Providers	93%
Hospital Environment	86%
Communication about Medicines	93%
Discharge Information	95%
Restful Environment	93%
Care Coordination	93%
Information about Symptoms	96%
Department	**Year End**
Ambulatory Surgery	98%
Inpatient	93%
OB	97%
Emergency Department	95%
Outpatient	97%
Medical Practice	96%
Press Ganey Overall	**Year End**
MEAN	96%

Department LEM Service Goals June 2025 - July 2026	
Medical Practice Services	
Ames Clinic	**97%**
Belmond Clinic	**97%**
Clarion Clinic	**98%**
Des Moines Clinic	**97%**
Fort Dodge Clinic	**97%**
Garner Clinic	**97%**
Hampton Clinic	**98%**
Mason City Clinic	**98%**
Rockwell Clinic	**98%**
Webster City Clinic	**98%**
Gabrielson Clinics	**98%**
Specialty Clinics	**97%**
Outpatient Services	
Cardio Pulmonary	**98%**
Lab	**97%**
Radiology	**97%**
Rehabilitation Therapy (PT/OT/ST)	**98%**
Other Encounters	
Patient Registration	**97%**
Call Center	**97%**
EVS	**93%**
Nutrition Services	**86%**

Patient Satisfaction Online Reputation*	
Average Total Star Ranking	**4.9**
Average Number of Online Reviews / Month	**712**
Total Annual Provider Views	**99,993**
Total Annual Reviews Checked on Google	**206,153**

***New This Fiscal Year**

Began measuring Online Reputation for Patient Satisfaction across platforms such as Google, WebMD, Healthgrades, Vitals, Bing, etc.

Iowa Specialty Hospitals & Clinics

Just the Stats



787
Ambulance Runs



7356
Emergency Visits



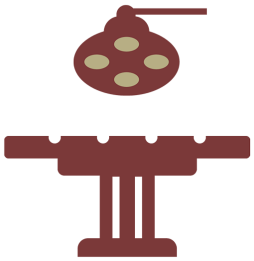
1535
Admissions



4624
Inpatient Days



672
Births



5201
Surgical Cases



153,608
Clinic Visits



16,013
Telehealth Visits



43,349
RX Prescriptions Filled



125
Providers



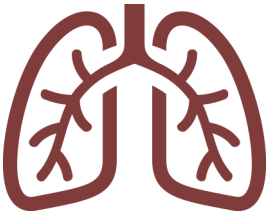
214,751
Lab Procedures



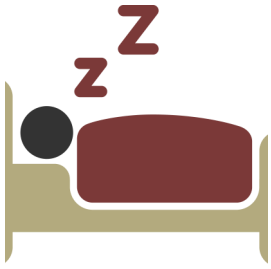
47,336
Radiology Procedures



3189
Cardiac Rehab Encounters



6696
Respiratory Therapy Encounters



175
Sleep Studies



10,408
Occupational Therapy Encounters



31,736
Physical Therapy Encounters



1120
Speech Therapy Encounters



31,696
MyChart New Users



115
Employee New Hires